Obtaining COVID Results After Testing at NAP

Updated 10/8/2021

- Due to an increase in testing volume in the community and national supply shortages, NAP is currently sending COVID tests to Cooley Dickinson for processing. **COVID results are now taking 24 to 48 hours to come in.** We have been fortunate to see same day turnaround times for months with our in-house testing, but this is no longer the case.

- **Results are posted to the MyChart patient portal immediately** once the lab has a final result. NAP does not receive test results in advance of them being posted on the portal.

- Parents of teens can view COVID lab results through their parent portal as a proxy.

- The easiest and fastest way to get your results is through the patient portal. You can call our office Monday through Friday 8 am to 5 pm and press option 7 to sign up. If you are unable to sign up for the patient portal, our office will call to notify you of your result. Please allow 48 hours before calling our office to inquire about results.